Commuter Benefits Overview

Commuting to work each day can be expensive. Edenred Commuter Benefit Solutions (also known as Commuter Check Direct) saves you money on your commuting costs.

Why Should I Enroll?

Edenred Commuter Benefit Solutions (ECBS) can help reduce your commuting expenses by up to 40%! You decide how much money you want deducted from your paycheck each month (up to $265, subject to monthly limits determined by the IRS) to pay for your qualified commuting expenses. Your funds will be available to pay for a wide array of transit and/or parking expenses using a prepaid Mastercard that will arrive in the mail from ECBS shortly after you enroll. The best part is our commuter benefit deductions are taken pre-tax which saves you money!

**Please note that you do NOT need to enroll in this program if you currently have UCSF permit parking or vanpool expenses that are paid through UCSF payroll deductions on a pre-tax basis.

How Does the Program Work?

Using the ECBS website (see Registration Instructions below), you need to create an account and “place an order” (that is, select your monthly pre-tax payroll deductions) for your method(s) of commuting – transit and/or parking. The dollar amounts you select will be deducted from your paycheck beginning after the next cut-off date (always the 1st of the month).

Getting Started

Follow these simple steps to get started.

1. Go to: www.commutercheckdirect.com and click ‘Sign Up Now’.
2. Enter UCSF Company ID (1550)
3. Enter Your First Name, Last Name and Home Zip Code.
4. Confirm your username, create a password and click “Next”.
5. You are now registered!
6. To place your first order, click ‘Place an Order’.
7. Select “Commuter Check Prepaid Mastercard Flex” as your product.
8. Follow the instructions for loading the amount you want deducted monthly from your paycheck
9. Select the recurring option for your product if you wish to have your order automatically fulfilled each month.
10. Follow prompts to checkout and complete your order.

Questions?

Have questions about the program or need a little help enrolling? Our Customer Service team is here to help. Just call 888.235.9223 Monday - Friday, 8 am - 8 pm EST.