Welcome to Commuter Benefits!

Commuter benefits help you pay for your commute to and from work using pretax dollars, which saves you money on your taxes each year. You can use commuter benefits for transit, rideshares and qualified paid parking. Check your commuter benefits account to determine which options are available under your current commuter benefits program.
How the Savings Work

On average, employees save $700 each year, or more when they set aside up to $270.00 a month to pay for transit commuting expenses. Below is an estimated tax savings for someone who uses commuter benefits for transit and parking expenses.

<table>
<thead>
<tr>
<th>Without Commuter Benefits</th>
<th>With Commuter Benefits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross annual pay (estimate) $55,000</td>
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</tr>
<tr>
<td>Estimated tax rate (22%) -$12,100</td>
<td>Maximum annual commuter account contributions -$6,480</td>
</tr>
<tr>
<td>Net annual pay = $42,900</td>
<td>Adjusted gross annual pay = $48,520</td>
</tr>
<tr>
<td>Estimated annual commuting expenses* -$6,480</td>
<td>Estimated tax rate (22%) -$10,701</td>
</tr>
<tr>
<td>Final annual pay = $36,420</td>
<td>Final annual pay = $37,819</td>
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</tbody>
</table>

You take home this much more annually: $1,399

A public transit commuter in Chicago who earns $55,000 per year could save $713 annually.

How much you could save?
Check out our calculator to find out >>

A New York City commuter making $75,000 a year, pays to park and takes public transit could save $1,426 annually.

* Estimated employee savings are for informational purposes only, and based on the 2020 tax year. Individual savings may vary based upon income, individual tax rates, state of residence and other factors. Please consult your tax advisor.
Commutes That Are Covered

A wide variety of commuter benefit products ensures that no matter how an employee commutes, they can enjoy the savings and convenience of the benefit.

Transit Riders
- Bus
- Subway
- Train
- Trolley
- Ferry
- Water Taxi
- Light Rail

Drivers
- Parking Expenses
- Meters
- Garages and Lots

Carpoolers
- Vanpool
- Ridesharing (UberPool and Lyft Shared)
How Much Can I Spend?

You can set aside up to $270 per month on transit expenses and up to $270 per month on parking expenses*. The IRS reviews this amount yearly, setting higher limits with an average of a $5 increase each year.

Keep in mind that transit and parking funds are considered two separate buckets of money. Be sure to calculate both your transit and parking expenses separately, and choose contributions accordingly.

Transit
$270/month

Parking
$270/month

* As of the 2020 tax year
Signing up

Our online platform makes ordering your commuter benefits products a breeze. Signing up is easy!

Follow the steps below to get started:

1. Head to www.login.commuterbenefits.com and click on ‘Sign Up Now’.

2. Enter your Company ID: 1550

3. Enter your First Name, Last Name and Home Zip Code.

4. Confirm your username, create a password and click ‘Next’.

5. You are now registered!

Did You Know?

There’s no open enrollment period. You can sign up, pause or even cancel contributions to your account at any time.
Frequently Asked Questions

Where can I find my Company ID?
You can find your company ID in your ‘Start Saving on your Commute Today’ email, or you can ask your employer for this information.

How do commuter benefits save me money?
Since commuter benefits allow you to use tax-free money to pay for qualified commuting costs, you’ll end up saving on your income taxes. Savings vary by person because they depend on your salary and monthly transit and/or parking costs.

What are the different types of commuting expenses covered?
- Bus, ferry, train, trolley tickets and passes
- Parking expenses (meters, garages and lots)
- Vanpool fees (including uberPool, Via and Lyft Shared)
- A biking benefit that allows commuters to spend up to $20 a month for equipment and repairs. Biking can be offered as a subsidy by your employer, and is not part of the pre-tax benefit.

What are the current monthly tax-free allowable limits?
- Transit and eligible vanpooling: $270*
- Qualified commuter parking: $270*
- Combined parking and transit benefits: $540*

* As of the 2020 tax year
Frequently Asked Questions

What’s not covered?
• Tolls
• Taxis
• Gas/fuel
• Mileage
• Business trip costs
• Airport parking fees
• Parking fees at your home
• EZ Pass and Airline tickets

How do I get my commuter benefits?
Your vouchers, tickets, passes and prepaid cards are shipped directly to your home via USPS. If you use a smart card, you can directly load funds to your account via our online platform.

Can I redeem my commuter benefits for cash?
No, you can only redeem them for qualified modes of transportation for getting to and from work.

Do my commuter benefits funds expire?
Since commuter benefits are rolling, meaning you can sign up or drop out at any time, your funds can be rolled over from month to month.

How do I use my commuter benefits?
• Prepaid Cards: Our prepaid cards are perfect for those that park and ride or take public transportation. Accepted at qualified agencies and parking facilities.
• Commuter Check Vouchers: Commuter Check Vouchers are redeemable for passes, tickets, or cards anywhere transit, parking, or vanpool vouchers are accepted. Vouchers are also redeemable at hundreds of bike shops nationwide for qualified purchases.
• Smart Cards: If your employees use Smart Cards for their daily commute, we offer several transit agency-specific Smart Cards across the nation.
• Parking Monthly Direct Pay: We can directly pay parking and vanpool providers on behalf of your employees. This is a great option for commuters who pay for parking on a monthly or quarterly basis.
• Ridesharing: With our prepaid cards, you can use your pretax commuter benefits to pay for rides with UberPOOL and Lyft Shared.
Customer Support

Phone:
888.235.9223
Monday - Friday, 8 am - 8 pm (Eastern)