

# How to Book a Virtual Class

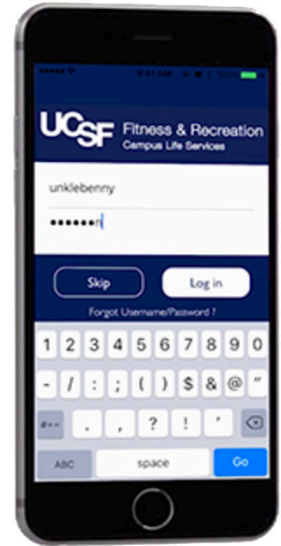
## UCSF Mobile App

### Download the app

1. Search for "UCSF Fitness" in the iPhone App or Google Play store.
2. Log in with your username and password, same as the one you use for online member account management and program registration.

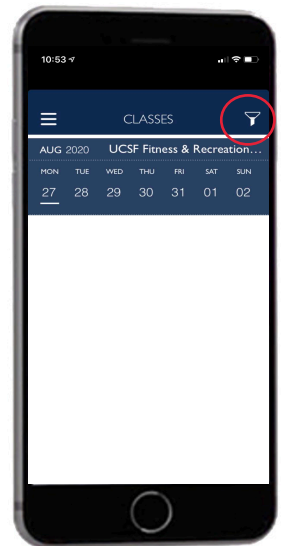
### First time user?

1. If you do not know your username and password, tap "forgot username/password." Enter your e-mail address that is on file with Member Services.
2. You will be sent an e-mail with subject line "Your online account" with your username and temporary password.
3. Click on the link in the e-mail to change your password.
4. Return to the app and log in.



### Book a virtual class

1. Tap the "classes" button at the bottom of the home screen.
2. Tap the "filter" icon in the top right corner and then click "category".
3. Scroll down and select "Virtual-Group X". Tap "apply", then "search".
4. Tap the class you would like to take. Tap the "book" button and accept the waiver.



### Booking Parameters

- You can reserve your class up to 72 hours in advance up until 1 hour prior to class.
- If you need to cancel, please do so up to 1 hour prior to class.
- The class will take place over Zoom. The Zoom link will be emailed to you 1 hour prior to class.