Housing

- Introduce new tenant payment options that will eliminate more than $380K in annual credit card fees from being charged to Housing Services.
  (True North: Resource Management & Stewardship)
  Assigned To: Colette Ono

- Prepare to occupy 590/600 Minnesota Housing beginning June 2019.
  (True North: Resource Management & Stewardship)
  Assigned To: Colette Ono

- Prepare 2130 Post for Faculty Housing.
  (True North: Resource Management & Stewardship)
  Assigned To: Colette Ono
Implement the Parking Sense parking guidance system at the Mission Bay campus by June 2019. (True North: Customer Experience)

Assigned To: Erick Villalobos

Deploy Build Your Dreams (BYD) battery-electric transit buses across UCSF enterprise. (True North: Resource Management & Stewardship)

Assigned To: Erick Villalobos

Design and install a new exterior treatment on the 3rd Street Parking Garage Façade to enhance UCSF’s brand and improve way finding. (True North: Innovation)

Assigned To: Erick Villalobos
Contribute to the University’s sustainability goal to be carbon neutral by 2025 by implementing a print program that encourages sustainable practices/behaviors and by developing a dashboard to measure progress. (True North: Resource Management & Stewardship)

Assigned To: Cindy Yoxsimer

25%

Current Value
Starting at 0% and tracking to 100%

Write and activate a business plan so that Retail Services can expand operations of its Conference & Event Services unit for multiple CLS conference spaces to include the UCSF Center for Vision Neuroscience. (True North: Customer Experience)

Assigned To: Cindy Yoxsimer

21.43%

Current Value
Starting at 0% and tracking to 100%

Establish Mission Bay Conference Center/Pub next generation business model. (True North: Resource Management & Stewardship)

Assigned To: Cindy Yoxsimer

57.14%

Current Value
Starting at 0% and tracking to 100%
Lease the corner market to a “right-fit” operator at Minnesota Street Housing and open market in tandem with tenant move in. (True North: Customer Experience)
Assigned To: Cindy Yoxsimer

Lease café space to “right-fit” operator at the UCSF Center for Vision Neuroscience. (True North: Customer Experience)
Assigned To: Cindy Yoxsimer

Lease and remodel MU13 for a new look for Panda Express at Parnassus. (True North: Customer Experience)
Assigned To: Cindy Yoxsimer
CLS Tech

- Continue to strengthen position of UCSF Mobile app as the primary mobile platform. (True North: Resource Management & Stewardship)
  Assigned To: Cindy Yoxsimer
  Current Value: 37.5%

CLS Tech

- Deliver an improved standard for secure online credit card payments at the university by transitioning to a new enterprise-wide PCI compliant ecommerce solution. (True North: Safety)
  Assigned To: Cindy Yoxsimer
  Current Value: 41.67%

CLS Tech

- Further protect UCSF and improve the experience of users by ensuring the CLS website exceeds industry benchmark requirements for accessibility standards. (True North: Safety)
  Assigned To: Cindy Yoxsimer
  Current Value: 40%
CLS Tech

Grow digital signage program to meet increasing campus demand and advance availability of new features. (True North: Customer Experience)

Assigned To: Cindy Yoxsimer

Prepare CLS Systems for the UCSF UCPath system migration. (True North: Resource Management & Stewardship)

Assigned To: Cindy Yoxsimer

Maintain IT Data Security and Compliance. (True North: Safety)

Assigned To: Cindy Yoxsimer

Wellness & Community

Launch UCSF Volunteers program to UCSF community. (True North: Our People)

Assigned To: Jen Mannix

Launch new “Great People Events” program. (True North: Our People)

Assigned To: Jen Mannix

Evaluate options for UCSF campus discount program. (True North: Customer Experience)

Assigned To: Jen Mannix
Wellness & Community

1. Develop Action Plan for the Great People, Great Place (GPGP) Initiative. (True North: Our People)
   Assigned To: Gil Lorenzo
   Current Value: 17.5%

Wellness & Community

2. Incorporate PRIDE Values into Hiring and New Employee Activities. (True North: Our People)
   Assigned To: Gil Lorenzo
   Current Value: 50%

Family Services

3. Study options and draft a plan to provide needs-based child care scholarships for students, faculty, and eligible staff. (True North: Customer Experience)
   Assigned To: Laura Ishkanian
   Current Value: 3.75%
<table>
<thead>
<tr>
<th>Department</th>
<th>Task Description</th>
<th>Assigned To</th>
<th>Current Value</th>
<th>Starting Value</th>
<th>Tracking Range</th>
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</thead>
<tbody>
<tr>
<td>Family Services</td>
<td>Identify short-term options to meet the demand for child care serving the west campuses. (True North: Customer Experience)</td>
<td>Laura Ishkanian</td>
<td>25%</td>
<td>0%</td>
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<tr>
<td>Fitness &amp; Recreation</td>
<td>Create a 10 year facilities and capital plan For Fitness &amp; Recreation Department. (True North: Resource Management &amp; Stewardship)</td>
<td>Gail Mametsuka</td>
<td>37.5%</td>
<td>0%</td>
<td>0% to 100%</td>
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<tr>
<td>Fitness &amp; Recreation</td>
<td>Develop new staffing strategies for Aquatics program. (True North: Resource Management &amp; Stewardship)</td>
<td>Gail Mametsuka</td>
<td>37.5%</td>
<td>0%</td>
<td>0% to 100%</td>
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<tr>
<td>BOSS</td>
<td>Ensure that all CLS staff have equal opportunity and access to professional development opportunities. (True North: Our People)</td>
<td>Cathleen Stugard</td>
<td>43.75%</td>
<td>0%</td>
<td>0% to 100%</td>
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<tr>
<td>BOSS</td>
<td>Launch and lead the FAS People Progress Parnassus campaign. (True North: Customer Experience)</td>
<td>Cathleen Stugard</td>
<td>37.5%</td>
<td>0%</td>
<td>0% to 100%</td>
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<tr>
<td>Fitness &amp; Recreation</td>
<td>Launch F45, a Total Body Group Work Out Program - The First in San Francisco (True North: Innovation)</td>
<td>Gail Mametsuka</td>
<td>37.5%</td>
<td>0%</td>
<td>0% to 100%</td>
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</tbody>
</table>

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Leverage data intelligence to improve customer communications: the Target is YOU! (True North: Innovation)
Assigned To: Monica Mapa

Build a Stronger Culture of Safety in CLS. (True North: Safety)
Assigned To: Cathleen Stugard

Formalize the Back To Work Program throughout CLS. (True North: Our People)
Assigned To: Cathleen Stugard
Facilities

Implement Year 2 of the 25 Year Building Renewal Program for Dental Center, Kalmonovitz Library, and Mount Zion Cancer Research Center. (True North: Resource Management & Stewardship)
Assigned To: Jodi Soboll

36.25%
Current Value
Starting at 0% and tracking to 100%

Facilities

Implement energy and metering controls as the next phase of Facilities Services carbon neutrality plan. (True North: Resource Management & Stewardship)
Assigned To: Jodi Soboll

16.25%
Current Value
Starting at 0% and tracking to 100%

Facilities

Develop enhanced customer relationships and address the most critical and valued needs of the UCSF research community. (True North: Customer Experience)
Assigned To: Adam Schnirel

38.75%
Current Value
Starting at 0% and tracking to 100%
Facilities

1. Develop and launch a maintenance forecast planning tool that will improve efficiency, accountability, and use of resources. (True North: Resource Management & Stewardship)
   Assigned To: Paul Landry
   Current Value: 50%

2. Create and deploy a menu of common services provided by Facilities Services in order to improve transparency and help manage customer expectations. (True North: Customer Experience)
   Assigned To: Paul Landry
   Current Value: 62.5%

3. Launch the refresh of 60 restroom projects in order to help improve the environment at Parnassus Heights in a rapid and noticeable manner. (True North: Customer Experience)
   Assigned To: Cesar Sanchez
   Current Value: 50%
Facilities

- Complete final phase of solar panel installation and negotiate additional Power Purchasing Agreements for new buildings under construction (True North: Resource Management & Stewardship)
  Assigned To: James Hand

- Reinvent the Medical Science Lobby as a place to gather, to celebrate UCSF's accomplishments, and find your way around Parnassus
  Assigned To: Cesar Sanchez

Sustainability

- Reinvigorate a carbon neutrality campaign to engage and educate UCSF community about how we need to work together to achieve the goal by 2025 (True North: Resource Management & Stewardship)
  Assigned To: Gail Lee
Define what it means to be a "sustainable campus." (True North: Resource Management & Stewardship)

Assigned To: Gail Lee

Current Value

Starting at 0% and tracking to 100%