Office of the Senior Associate Vice Chancellor

Campus Life Division

**Improve Gallup Engagement (TN: Our People)**

- **On Track**

Business Operations & Shared Services

**Highlight Your Path to Professional Development (TN: Our People)**

- **Display metric and goal values for:**
  - **Current Value:** 45%
  - **Starting at 0% and tracking to 100%**

**Maintain Customer Service Scores (TN: Customer Experience)**

- **Display metric and goal values for:**
  - **Current Value:** 48.88%
  - **Starting at 0% and tracking to 100%**

**Inspire advocacy, urgency, and action to achieve UC-wide 2025 Carbon Neutral goals ... (TN: Resource Management ...**

- **Display metric and goal values for:**
  - **Current Value:** 2.5%
  - **Starting at 0% and tracking to 100%**

Business & Technology Solutions

**CLS Tech**

**Grow and Advance Enterprise Ecommerce (TN: Resource Management & Stewardship)**

- **Display metric and goal values for:**
  - **Current Value:** 46.57%
  - **Starting at 0% and tracking to 100%**

**Grow adoption of the campus mobile app while piloting essential communications functions (TN: Customer Experience)**

- **Display metric and goal values for:**
  - **Current Value:** 39.5%
  - **Starting at 0% and tracking to 100%**
Today
Facilitate the decision making process for the future Mission Bay Power Plant by bringing together all stakeholders to a...

Display metric and goal values for:

Today

Retail Services

Activate the Conference Annex business plan in the Wayne and Gladys Valley Center for Vision (WGVCV) (TN: Custom... Display metric and goal values for:

Today

Initiate pre-construction planning for the Mission Bay Conference Center (MBCC) restaurant and kitchen renovat... Display metric and goal values for:

Today

Open Corner Market at the Tidelands (TN: Customer Experience) Display metric and goal values for:

Today

Open Cafe at the UCSF Wayne and Gladys Valley Center for Vision (WGVCV) (TN: Customer Experience) Display metric and goal values for:

Today

Renovate Panda Express at Millberry Union (TN: Customer Experience) Display metric and goal values for:

Today

Facilities Services

Achieve excellence in facilities management as verified through the APPA Award for Excellence Program for higher... Display metric and goal values for:

Today

Facilitate the decision making process for the future Mission Bay Power Plant by bringing together all stakeholders to a... Display metric and goal values for:

Today
## Housing & Wellbeing Services

### Fitness & Recreation

- **Train all FitRec staff on updated safety procedures (TN: Safety)**
  - Display metric and goal values for: Today
  - Current Value: 36.25%
  - Starting at 0% and tracking to 100%

- **Improve Customer Service (TN: Customer Experience)**
  - Display metric and goal values for: Today
  - Current Value: 37.5%
  - Starting at 0% and tracking to 100%

### Improve Customer Service (TN: Customer Experience)

- Display metric and goal values for: Today
  - Current Value: 41.65%
  - Starting at 0% and tracking to 100%

### Increase Faculty and Staff membership at Bakar and Millberry Fitness Centers. (TN: Our People)

- Display metric and goal values for: Today
  - Current Value: 50%
  - Starting at 0% and tracking to 100%

### Improve FS Emergency Management Readiness. (TN: Safety)

- Display metric and goal values for: Today
  - Current Value: 50%
  - Starting at 0% and tracking to 100%

### Conduct 3 custodial cleaning experiments in an effort to find new cleaning models that might work at UCSF to create ef...

- Display metric and goal values for: Today
  - Current Value: 37.5%
  - Starting at 0% and tracking to 100%

### Implement Year 3 of 10 of the 25-Year Building Renewal Program for Dental Center, Kalmonovitz Library, and Moun...

- Display metric and goal values for: Today
  - Current Value: 36.25%
  - Starting at 0% and tracking to 100%

### Improve the management of data for access control systems across UCSF Campus & Health (TN: Customer Ex...

- Display metric and goal values for: Today
  - Current Value: 50%
  - Starting at 0% and tracking to 100%

### Develop a plan to reduce scope 1 emissions from natural gas use as the next phase of the UCSF carbon neutrality plan. ...

- Display metric and goal values for: Today
  - Current Value: 25%
  - Starting at 0% and tracking to 100%

### Conduct 3 custodial cleaning experiments in an effort to find new cleaning models that might work at UCSF to create ef...

- Display metric and goal values for: Today
  - Current Value: 41.65%
  - Starting at 0% and tracking to 100%

### Expand Facilities support for lab research through improved communications, partnerships, and implementing the Gen...

- Display metric and goal values for: Today
  - Current Value: 37.5%
  - Starting at 0% and tracking to 100%

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- Display metric and goal values for: Today
  - Current Value: 41.65%
  - Starting at 0% and tracking to 100%
**Housing Services**

**Conduct a Workforce Housing Demand Study (TN: Our People)**

Display metric and goal values for:

- **Today**

![Gauge] 27.5% Current Value
Starting at 0% and tracking to 100%

**Revamp Housing Services website & marketing (TN: Customer Experience)**

Display metric and goal values for:

- **Today**

![Gauge] 50% Current Value
Starting at 0% and tracking to 100%

**Open 2130 Post Street (TN: Customer Experience)**

Display metric and goal values for:

- **Today**

![Gauge] 25% Current Value
Starting at 0% and tracking to 100%

**Reevaluate Term Limit Strategy (TN: Resource Management & Stewardship)**

Display metric and goal values for:

- **Today**

![Gauge] 75% Current Value
Starting at 0% and tracking to 100%

**Update Housing Demand Studies for Students/Trainees & Faculty. (TN: Resource Management & Stewardship)**

Display metric and goal values for:

- **Today**

![Gauge] 32.5% Current Value
Starting at 0% and tracking to 100%

**Wellness & Community**

**Evaluate Marketing & Communications Strategy for Wellness & Community (TN: Our People)**

Display metric and goal values for:

- **Today**

![Gauge] 50% Current Value
Starting at 0% and tracking to 100%

**In partnership with UCSF Library Leadership, Establish the Hub of Fun for the Parnassus Campus (TN: Our People)**

Display metric and goal values for:

- **Today**

![Gauge] 25% Current Value
Starting at 0% and tracking to 100%

**Development of a Diabetes Prevention Program (TN: Our People)**

Display metric and goal values for:

- **Today**

![Gauge] 50% Current Value
Starting at 0% and tracking to 100%

**Update Housing Demand Studies for Students/Trainees & Faculty. (TN: Resource Management & Stewardship)**

Display metric and goal values for:

- **Today**

![Gauge] 32.5% Current Value
Starting at 0% and tracking to 100%

**Reevaluate Term Limit Strategy (TN: Resource Management & Stewardship)**

Display metric and goal values for:

- **Today**

![Gauge] 75% Current Value
Starting at 0% and tracking to 100%

**Open 2130 Post Street (TN: Customer Experience)**

Display metric and goal values for:

- **Today**

![Gauge] 25% Current Value
Starting at 0% and tracking to 100%

**Revamp Housing Services website & marketing (TN: Customer Experience)**

Display metric and goal values for:

- **Today**

![Gauge] 50% Current Value
Starting at 0% and tracking to 100%

**Update Housing Demand Studies for Students/Trainees & Faculty. (TN: Resource Management & Stewardship)**

Display metric and goal values for:

- **Today**

![Gauge] 32.5% Current Value
Starting at 0% and tracking to 100%

**Reevaluate Term Limit Strategy (TN: Resource Management & Stewardship)**

Display metric and goal values for:

- **Today**

![Gauge] 75% Current Value
Starting at 0% and tracking to 100%
Transit
Transportation Services

Evaluate and Identify a New Parking Permit System (TN: Innovation)

Display metric and goal values for:

Today

0%  100%
Current Value  Starting at 0% and tracking to 100%

5%

Office of Sustainability

Implement and evaluate effectiveness of the new Carbon Neutrality Campaign across UCSF and UCSF Health to engage...

Display metric and goal values for:

Today

0%  100%
Current Value  Starting at 0% and tracking to 100%

75%

Develop New Signage for Parking Facilities (TN: Customer Experience)

Display metric and goal values for:

Today

0%  100%
Current Value  Starting at 0% and tracking to 100%

12.5%

Family Services

Convene a stakeholder group of interested leaders to determine a governance structure in order to review and s...

Display metric and goal values for:

Today

0%  100%
Current Value  Starting at 0% and tracking to 100%

31.25%

Develop a survey to better understand the dependent care needs of UCSF students (TN: Customer Experience)

Display metric and goal values for:

Today

0%  100%
Current Value  Starting at 0% and tracking to 100%

47.5%

Transition University Child Care at Laurel Heights to new subleased location at the City Center shopping complex (T...