Campus Life Services Goals FY 17-18
Transportation

Select new pre-tax vendor. (True North: Customer Experience)
Assigned To: Erick Villalobos

Deploy New Electric Bus Inventory (Building Your Dreams, BYD) and complete all driver training. (True North: Innovation)
Assigned To: Erick Villalobos
Participate in APTA (American Public Transit Association) audit/peer review for shuttle driver safety. (True North: Safety)

Assigned To: Erick Villalobos

Select parking guidance system vendor and deploy system at Mission Bay and Parnassus. (True North: Innovation)

Assigned To: Erick Villalobos
Transportation

- Develop mobile applications for parking, enforcement, and sales operations. (True North: Innovation)
  Assigned To: David Schachman

Facilities

- Implement UCSF Physical Environment Renewal in Two High Impact Spaces (SON Mezz & Gen Hall) (True North: Resource Management & Stewardship)
  Assigned To: Cesar Sanchez
Facilities

Make Progress on UCSF Carbon Neutrality Goal by Achieving FY17/18 Strategic Plan Tasks. (True North: Resource Management & Stewardship)

Assigned To: Jodi Soboll

Improve Campus Infrastructure Reliability Through Improved Preventive Maintenance (True North: Resource Management & Stewardship)

Assigned To: Matt Smyth
Improve Seismic Bracing Program Affordability and Ease of Use. (True North: Safety)

Assigned To: Paul Landry

Establish Governance and Strategic Management of the Access Control Program. (True North: Customer Experience)

Assigned To: Cesar Sanchez
Facilities

改善客户服务，通过利用部门层级的建筑联系。 (True North: 客户体验)

分配给：Cesar Sanchez
Facilities
Prepare to Improve Parnassus Campus Facilities by Estimating Cost of Problem & Modeling New Approaches. (True North: Resource Management & Stewardship)
Assigned To: Jon Giacomi

Family Services
Study options and draft a plan to replace Laurel Heights child care center, given the sale/decanting of Laurel Heights. (True North: Customer Experience)
Assigned To: Suzie Kirrane
**Family Services**

Enhance UCSF Child Care Centers emergency infrastructure to continue to deliver a strong track record of safety. (True North: Safety)

Assigned To: Suzie Kirrane

**Arts & Events**

Implement UCSF Volunteers Program within Campus Life Services. (True North: Our People)

Assigned To: Jen Mannix
Wellness

- UCSF Recognize (True North: Our People)
  Assigned To: Leeane Jensen

- Implement a membership experience feedback tool to improve member retention. (True North: Customer Experience)
  Assigned To: Gail Mametsuka
Continue to Improve Safety at all Housing Properties. (True North: Safety)

Assigned To: Leslie Santos

Minimize rent increases and reduce unnecessary cost to Tenants. (True North: Resource Management & Stewardship)

Assigned To: Leslie Santos
Prepare to open Minnesota Housing.
(True North: Innovation)
Assigned To: Leslie Santos

Draft faculty campus-housing plan.
(True North: Innovation)
Assigned To: Leslie Santos
Minnesota Street Housing - Develop a customized retail package to ensure “right-fit” corner market retail operator is selected and can open when (or soon after) the building opens. (True North: Customer Experience)

Assigned To: Cindy Yoxsimer

Block 33 - Develop a customized retail package to ensure “right-fit” Café retail operator is selected and can open when (or soon after) the building opens. (True North: Customer Experience)

Assigned To: Cindy Yoxsimer
Block 23A - Develop a customized retail package to ensure “right-fit” Café Kiosk operator is selected and can open when (or soon after) the building opens. (True North: Customer Experience)

Assigned To: Cindy Yoxsimer

New vendor MU 132 (currently Panda Express) - Develop a customized retail package to ensure “right-fit” retail operator is selected to meet the university’s healthy food initiative goals. (True North: Customer Experience)

Assigned To: Cindy Yoxsimer
Establish Mission Bay Conference Center/Pub next generation business model. (True North: Resource Management & Stewardship)

Assigned To: Cindy Yoxsimer

Lead the process to find the best conferencing solution for the university. (True North: Resource Management & Stewardship)

Assigned To: Cindy Yoxsimer
Develop a comprehensive UCSF Campus Print Policy to engage the campus with cost saving opportunities, green reporting goals, and an enhanced customer experience. (True North: Resource Management & Stewardship)

Assigned To: Cindy Yoxsimer

Expand Managed Print Services to non-enrolled departments at UCSF campus locations (excluding UCSF Health). (True North: Resource Management & Stewardship)

Assigned To: Cindy Yoxsimer
Business Systems Development

Create a connected digital campus at UCSF. (True North: Innovation)
Assigned To: Cindy Yoxsimer

Implement an Enterprise-wide PCI compliant Ecommerce solution. (True North: Customer Experience)
Assigned To: Cindy Yoxsimer
Support Demand and new uses for Digital Signage fleet/infrastructure, and complete program assessment. (True North: Customer Experience)

Assigned To: Dan Freeman
Launch Mentorship Program (True North: Our People)
Assigned To: Cathleen Stugard

Energize and Refocus CLS Safety Committee. (True North: Safety)
Assigned To: Cathleen Stugard
Implement a CLS Compliance Training Calendar. (True North: Resource Management & Stewardship)

Assigned To: Cathleen Stugard

Explore & Scope Customer-Specific Marketing/Communications Efforts. (True North: Customer Experience)

Assigned To: Monica Mapa
Expand Back to Work Program CLS-wide. (True North: Our People)

Assigned To: Cathleen Stugard

Design and lead the Construction Impacts Communications Campaign. (True North: Customer Experience)

Assigned To: Clare Shinnerl