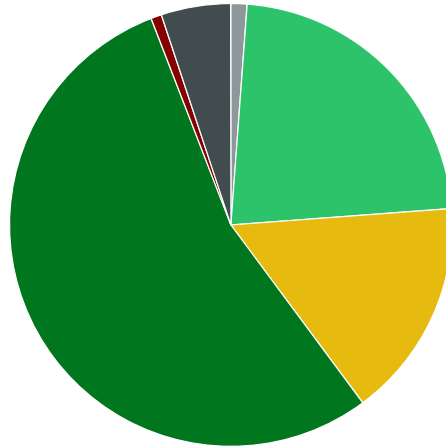


Goals FY 18-19 Status Overall



● 3 Not Started (1%) ● 58 On Track (23%) ● 41 Off Track (16%) ● 139 Achieved (54%) ● 2 Not Achieved (1%) ● 13 Canceled (5%)

Housing

Introduce new tenant payment options that will eliminate more than \$380K in annual credit card fees from being charged to Housing Services. (True North: Resource Management & Stewardship)

Display metric and goal values for:
Last Update

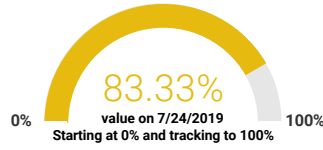


Prepare to occupy 590/600 Minnesota Housing beginning June 2019. (True North: Resource Management & Stewardship)

Display metric and goal values for:
Last Update

Prepare 2130 Post for Faculty Housing. (True North: Resource Management & Stewardship)

Display metric and goal values for:
Last Update

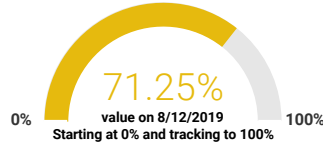


Last Updated: 7/24/2019

Transportation

Implement the Parking Sense parking guidance system at the Mission Bay campus by June 2019. (True North: Customer Experience)

Display metric and goal values for:
Last Update



Last Updated: 8/12/2019

Design and install a new exterior treatment on the 3rd Street Parking Garage Façade to enhance UCSF's brand and improve way finding. (True North: Innovation)

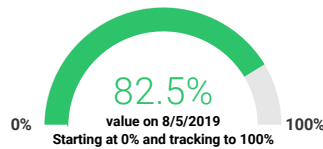
Display metric and goal values for:
Last Update



Last Updated: 8/5/2019

Deploy Build Your Dreams (BYD) battery-electric transit buses across UCSF enterprise. (True North: Resource Management & Stewardship)

Display metric and goal values for:
Last Update

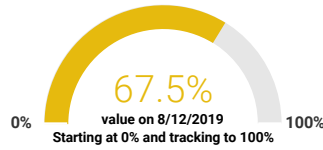


Last Updated: 8/5/2019

Documents & Media

Contribute to the University's sustainability goal to be carbon neutral by 2025 by implementing a print program that encourages sustainable practices/behaviors and by developing a dashboard to measure progress. (True North: Resource ...

Display metric and goal values for:
Last Update

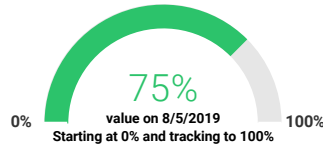


Last Updated: 8/12/2019

Retail

Write and activate a business plan so that Retail Services can expand operations of its Conference & Event Services unit for multiple CLS conference spaces to include the UCSF Center for Vision Neuroscience. (True North: Customer Experience)

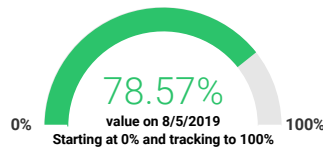
Display metric and goal values for:
Last Update



Last Updated: 8/5/2019

Establish Mission Bay Conference Center/Pub next generation business model. (True North: Resource Management & Stewardship)

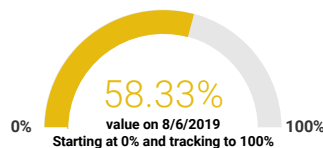
Display metric and goal values for:
Last Update



Last Updated: 8/5/2019

Lease and remodel MU13 for a new look for Panda Express at Parnassus. (True North: Customer Experience)

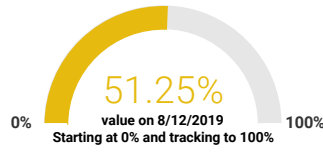
Display metric and goal values for:
Last Update



Last Updated: 8/6/2019

Lease café space to "right-fit" operator at the UCSF Center for Vision Neuroscience. (True North: Customer Experience)

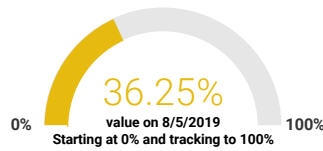
Display metric and goal values for:
Last Update



Last Updated: 8/12/2019

Lease the corner market to a "right-fit" operator at Minnesota Street Housing and open market in tandem with tenant move in. (True North: Customer Experience)

Display metric and goal values for:
Last Update

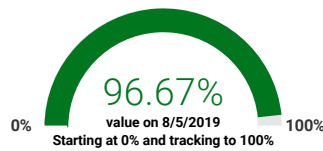


Last Updated: 8/5/2019

CLS Tech

Continue to strengthen position of UCSF Mobile app as the primary mobile platform. (True North: Resource Management & Stewardship)

Display metric and goal values for:
Last Update



Last Updated: 8/5/2019

Deliver an improved standard for secure online credit card payments at the university by transitioning to a new enterprise-wide PCI compliant ecommerce solution. (True North: Safety)

Display metric and goal values for:
Last Update



Last Updated: 8/5/2019

Further protect UCSF and improve the experience of users by ensuring the CLS website exceeds industry benchmark requirements for accessibility standards. (True North: Safety)

Display metric and goal values for:
Last Update



Last Updated: 8/5/2019

Grow digital signage program to meet increasing campus demand and advance availability of new features. (True North: Customer Experience)

Display metric and goal values for:
Last Update



Last Updated: 8/5/2019

Prepare CLS Systems for the UCSF UCPATH system migration. (True North: Resource Management & Stewardship)

Display metric and goal values for:
Last Update

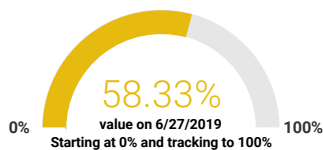


Last Updated: 8/5/2019

Facilities

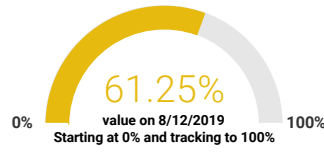
Reinvent the Medical Science Lobby as a place to gather, to celebrate UCSF's accomplishments, and find your way around Parnassus (True North Pillar: Innovation)

Display metric and goal values for:
Last Update



Complete final phase of solar panel installation and negotiate additional Power Purchasing Agreements for new buildings under construction (True North: Resource Management & Stewardship)

Display metric and goal values for:
Last Update



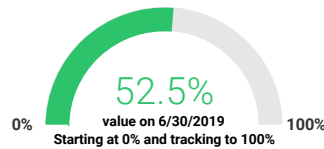
Develop enhanced customer relationships and address the most critical and valued needs of the UCSF research community. (True North: Customer Experience)

Display metric and goal values for:
Last Update



Implement Year 2 of the 25 Year Building Renewal Program for Dental Center, Kalmonovitz Library, and Mount Zion Cancer Research Center. (True North: Resource Management & Stewardship)

Display metric and goal values for:
Last Update



Create and deploy a menu of common services provided by Facilities Services in order to improve transparency and help manage customer expectations. (True North: Customer Experience)

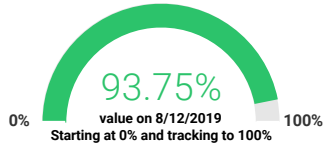
Display metric and goal values for:
Last Update



Last Updated: 8/12/2019

Launch the refresh of 60 restroom projects in order to help improve the environment at Parnassus Heights in a rapid and noticeable manner. (True North: Customer Experience)

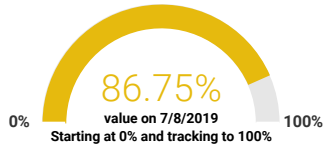
Display metric and goal values for:
Last Update



Last Updated: 7/8/2019

Implement energy and metering controls as the next phase of Facilities Services carbon neutrality plan. (True North: Resource Management & Stewardship)

Display metric and goal values for:
Last Update



Last Updated: 6/29/2019

Develop and launch a maintenance forecast planning tool that will improve efficiency, accountability, and use of resources. (True North: Resource Management & Stewardship)

Display metric and goal values for:
Last Update



Last Updated: 6/29/2019

Wellness & Community

Launch new "Great People Events" program. (True North: Our People)

Display metric and goal values for:
Last Update



Last Updated: 8/3/2019

Launch UCSF Volunteers program to UCSF community. (True North: Our People)

Display metric and goal values for:
Last Update



Last Updated: 8/3/2019

Evaluate options for UCSF campus discount program. (True North: Customer Experience)

Display metric and goal values for:
Last Update

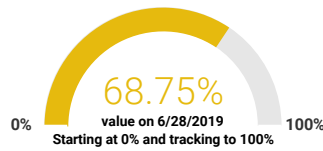


Last Updated: 8/3/2019

Fitness & Recreation

Create a 10 year facilities and capital plan For Fitness & Recreation Department. (True North: Resource Management & Stewardship)

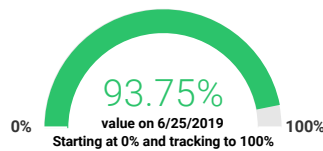
Display metric and goal values for:
Last Update



Last Updated: 6/28/2019

Develop new staffing strategies for Aquatics program. (True North: Resource Management & Stewardship)

Display metric and goal values for:
Last Update



Last Updated: 6/25/2019

Launch F45, a Total Body Group Work Out Program - The First in San Francisco (True North: Innovation)

Display metric and goal values for:
Last Update

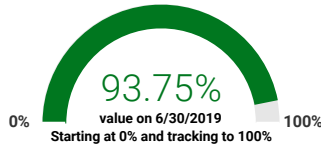


Last Updated: 8/12/2019

Family Services

Identify short-term options to meet the demand for child care serving the west campuses. (True North: Customer Experience)

Display metric and goal values for:
Last Update

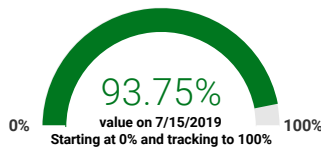


Last Updated: 6/30/2019

SAVC Office

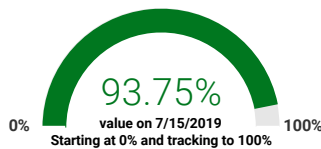
Ensure that all CLS staff have equal opportunity and access to professional development opportunities. (True North: Our People)

Display metric and goal values for:
Last Update



Launch and lead the FAS People Progress Parnassus campaign. (True North: Customer Experience)

Display metric and goal values for:
Last Update



Last Updated: 7/15/2019

Leverage data intelligence to improve customer communications: the Target is YOU! (True North: Innovation)

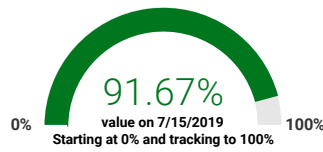
Display metric and goal values for:
Last Update



Last Updated: 7/5/2019

Build a Stronger Culture of Safety in CLS. (True North: Safety)

Display metric and goal values for:
Last Update



Last Updated: 7/15/2019

Sustainability

Reinvigorate a carbon neutrality campaign to engage and educate UCSF community about how we need to work together to achieve the goal by 2025 (True North: Resource Management & Stewardship)

Display metric and goal values for:
Last Update



Last Updated: 8/6/2019

Define what it means to be a "sustainable campus." (True North: Resource Management & Stewardship)

Display metric and goal values for:
Last Update



Last Updated: 8/7/2019