Prepare to occupy 590/600 Minnesota Housing beginning June 2019. (True North: Resource Management & Stewardship)

Display metric and goal values for:

Last Update

Introduce new tenant payment options that will eliminate more than $380K in annual credit card fees from being charged to Housing Services. (True North: Resource Management & Stewardship)

Display metric and goal values for:

Last Update
Deploy Build Your Dreams (BYD) battery-electric transit buses across UCSF enterprise. (True North: Resource Management & Stewardship)

Design and install a new exterior treatment on the 3rd Street Parking Garage Façade to enhance UCSF’s brand and improve way finding. (True North: Innovation)

Implement the Parking Sense parking guidance system at the Mission Bay campus by June 2019. (True North: Customer Experience)

Prepare 2130 Post for Faculty Housing. (True North: Resource Management & Stewardship)
Documents & Media

Contribute to the University’s sustainability goal to be carbon neutral by 2025 by implementing a print program that encourages sustainable practices/behaviors and by developing a dashboard to measure progress. (True North: Resource Management & Stewardship)

Display metric and goal values for:

Last Update

45.83%
value on 3/21/2019
Starting at 0% and tracking to 100%

Last Updated: 3/21/2019

Retail

Write and activate a business plan so that Retail Services can expand operations of its Conference & Event Services unit for multiple CLS conference spaces to include the UCSF Center for Vision Neuroscience. (True North: Customer Experience)

Display metric and goal values for:

Last Update

35.71%
value on 3/26/2019
Starting at 0% and tracking to 100%

Last Updated: 3/26/2019

Establish Mission Bay Conference Center/Pub next generation business model. (True North: Resource Management & Stewardship)

Display metric and goal values for:

Last Update

57.14%
value on 1/28/2019
Starting at 0% and tracking to 100%

Last Updated: 1/28/2019
Continue to strengthen position of UCSF Mobile app as the primary mobile platform. (True North: Resource Management & Stewardship)

Display metric and goal values for:

52.5%
value on 4/4/2019
Starting at 0% and tracking to 100%
0% 100%

CLS Tech

Lease the corner market to a "right-fit" operator at Minnesota Street Housing and open market in tandem with tenant move in. (True North: Customer Experience)

Display metric and goal values for:

23.75%
value on 3/26/2019
Starting at 0% and tracking to 100%
0% 100%

Lease café space to "right-fit" operator at the UCSF Center for Vision Neuroscience. (True North: Customer Experience)

Display metric and goal values for:

50%
value on 3/26/2019
Starting at 0% and tracking to 100%
0% 100%

Lease and remodel MU13 for a new look for Panda Express at Parnassus. (True North: Customer Experience)

Display metric and goal values for:

58.33%
value on 3/26/2019
Starting at 0% and tracking to 100%
0% 100%
Prepare CLS Systems for the UCSF UCPath system migration. (True North: Resource Management & Stewardship)

Display metric and goal values for:
- Last Update

53.33% value on 4/4/2019
Starting at 0% and tracking to 100%

Further protect UCSF and improve the experience of users by ensuring the CLS website exceeds industry benchmark requirements for accessibility standards. (True North: Safety)

Display metric and goal values for:
- Last Update

65% value on 4/25/2019
Starting at 0% and tracking to 100%

Grow digital signage program to meet increasing campus demand and advance availability of new features. (True North: Customer Experience)

Display metric and goal values for:
- Last Update

62.5% value on 4/4/2019
Starting at 0% and tracking to 100%

Deliver an improved standard for secure online credit card payments at the university by transitioning to a new enterprise-wide PCI compliant ecommerce solution. (True North: Safety)

Display metric and goal values for:
- Last Update

53.33% value on 4/4/2019
Starting at 0% and tracking to 100%
Facilities

Reinvent the Medical Science Lobby as a place to gather, to celebrate UCSF’s accomplishments, and find your way around Parnassus (True North Pillar: Innovation)

Display metric and goal values for:

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<th>Last Update</th>
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<td>Last Updated</td>
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</table>

Complete final phase of solar panel installation and negotiate additional Power Purchasing Agreements for new buildings under construction (True North: Resource Management & Stewardship)

Display metric and goal values for:

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Develop enhanced customer relationships and address the most critical and valued needs of the UCSF research community. (True North: Customer Experience)

Display metric and goal values for:

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Implement Year 2 of the 25 Year Building Renewal Program for Dental Center, Kalmonovitz Library, and Mount Zion Cancer Research Center. (True North: Resource Management & Stewardship)

Display metric and goal values for:

<table>
<thead>
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</table>
Develop and launch a maintenance forecast planning tool that will improve efficiency, accountability, and use of resources. (True North: Resource Management & Stewardship)

Display metric and goal values for:

Last Update

Launch the refresh of 60 restroom projects in order to help improve the environment at Parnassus Heights in a rapid and noticeable manner. (True North: Customer Experience)

Display metric and goal values for:

Last Update

Implement energy and metering controls as the next phase of Facilities Services carbon neutrality plan. (True North: Resource Management & Stewardship)

Display metric and goal values for:

Last Updated: 3/15/2019

Develop and launch a maintenance forecast planning tool that will improve efficiency, accountability, and use of resources. (True North: Resource Management & Stewardship)

Display metric and goal values for:

Last Updated: 3/21/2019
<table>
<thead>
<tr>
<th>Task</th>
<th>Progress</th>
<th>Last Updated</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evaluate options for UCSF campus discount program. (True North: Customer Experience)</td>
<td>70% value on 3/22/2019, 0% to 100% tracking</td>
<td>3/22/2019</td>
</tr>
<tr>
<td>Launch UCSF Volunteers program to UCSF community. (True North: Our People)</td>
<td>87.5% value on 4/18/2019, 0% to 100% tracking</td>
<td>4/18/2019</td>
</tr>
<tr>
<td>Launch new “Great People Events” program. (True North: Our People)</td>
<td>75% value on 3/22/2019, 0% to 100% tracking</td>
<td>3/22/2019</td>
</tr>
</tbody>
</table>
Study options and draft a plan to provide needs-based child care scholarships for students, faculty, and eligible staff. (True North: Customer Experience)

Display metric and goal values for:

<table>
<thead>
<tr>
<th>Metric</th>
<th>Goal Value</th>
<th>Updated Date</th>
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<tbody>
<tr>
<td>3.75%</td>
<td>3/18/2019</td>
<td>3/18/2019</td>
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</table>

Develop new staffing strategies for Aquatics program. (True North: Resource Management & Stewardship)

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<th>Updated Date</th>
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<tbody>
<tr>
<td>56.25%</td>
<td>3/19/2019</td>
<td>3/19/2019</td>
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Launch F45, a Total Body Group Work Out Program - The First in San Francisco (True North: Innovation)

Display metric and goal values for:

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<tbody>
<tr>
<td>62.5%</td>
<td>3/19/2019</td>
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Create a 10 year facilities and capital plan For Fitness & Recreation Department. (True North: Resource Management & Stewardship)

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<td>56.25%</td>
<td>3/19/2019</td>
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Family Services

Study options and draft a plan to provide needs-based child care scholarships for students, faculty, and eligible staff. (True North: Customer Experience)

Display metric and goal values for:

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<th>Metric</th>
<th>Goal Value</th>
<th>Updated Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.75%</td>
<td>3/18/2019</td>
<td>3/18/2019</td>
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</tbody>
</table>
Identify short-term options to meet the demand for child care serving the west campuses. (True North: Customer Experience)

Ensure that all CLS staff have equal opportunity and access to professional development opportunities. (True North: Our People)

Launch and lead the FAS People Progress Parmassus campaign. (True North: Customer Experience)

Leverage data intelligence to improve customer communications: the Target is YOU! (True North: Innovation)
Define what it means to be a “sustainable campus.” (True North: Resource Management & Stewardship)

Display metric and goal values for:

Last Update: 3/26/2019

Reinvigorate a carbon neutrality campaign to engage and educate UCSF community about how we need to work together to achieve the goal by 2025 (True North: Resource Management & Stewardship)

Display metric and goal values for:

Last Update: 3/31/2019

Formalize Best Practices that support the Back To Work Program in CLS. (True North: Our People)

Display metric and goal values for:

Last Update: 4/18/2019

Build a Stronger Culture of Safety in CLS. (True North: Safety)

Display metric and goal values for:

Last Update: 1/24/2019