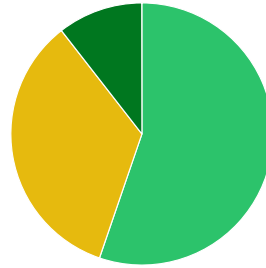


Campus Life Services Goals FY 19-20 Status Overall



● 21 On Track (55%) ● 13 Off Track (34%) ● 4 Achieved (11%)

Office of the Senior Associate Vice Chancellor

Campus Life Division

Improve Gallup Engagement (TN: Our People)

🟢 On Track

Maintain Customer Service Scores (TN: Customer Experience)

Display metric and goal values for:
Today

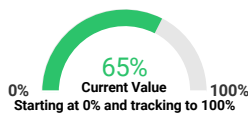


Last Updated: 3/17/2020

Business Operations & Shared Services

Highlight Your Path to Professional Development (TN: Our People)

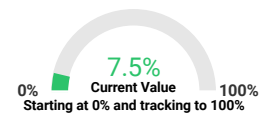
Display metric and goal values for:
Today



Last Updated: 3/19/2020

Inspire advocacy, urgency, and action to achieve UC-wide 2025 Carbon Neutral goals ... (TN: Resource Management ...)

Display metric and goal values for:
Today



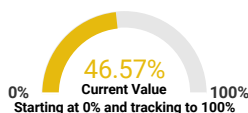
Last Updated: 3/30/2020

Business & Technology Solutions

CLS Tech

Grow and Advance Enterprise Ecommerce (TN: Resource Management & Stewardship)

Display metric and goal values for:
Today



Grow adoption of the campus mobile app while piloting essential communications functions (TN: Customer Experi...)

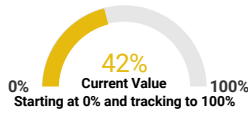
Display metric and goal values for:
Today



Documents & Media

Implement innovative Web-to-Print workflow for printing and copying orders (TN: Customer Experience)

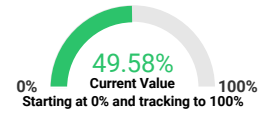
Display metric and goal values for:
Today



Last Updated: 3/18/2020

Pilot print program expansion leveraging UCSF Health PrintSMART to drive change and enroll new campus custo...

Display metric and goal values for:
Today

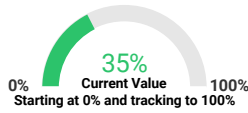


Last Updated: 3/10/2020

Retail Services

Activate the Conference Annex business plan in the Wayne and Gladys Valley Center for Vision (WGVCV) (TN: Custom...

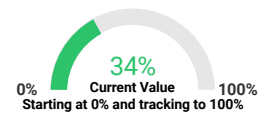
Display metric and goal values for:
Today



Last Updated: 4/2/2020

Initiate pre-construction planning for the Mission Bay Conference Center (MBCC) restaurant and kitchen renovat...

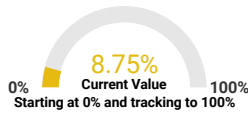
Display metric and goal values for:
Today



Last Updated: 4/2/2020

Open Corner Market at the Tidelands (TN: Customer Experience)

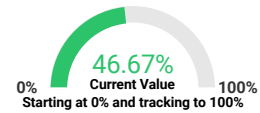
Display metric and goal values for:
Today



Last Updated: 4/2/2020

Open Cafe at the UCSF Wayne and Gladys Valley Center for Vision (WGVCV) (TN: Customer Experience)

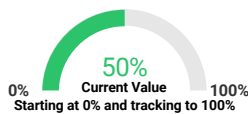
Display metric and goal values for:
Today



Last Updated: 4/2/2020

Renovate Panda Express at Millberry Union (TN: Customer Experience)

Display metric and goal values for:
Today

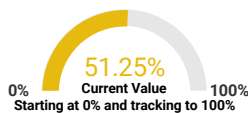


Last Updated: 4/2/2020

Facilities Services

Achieve excellence in facilities management as verified through the APPA Award for Excellence Program for higher...

Display metric and goal values for:
Today



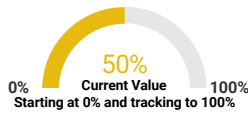
Facilitate the decision making process for the future Mission Bay Power Plant by bringing together all stakeholders to a...

Display metric and goal values for:
Today



Expand Facilities support for lab research through improved communications, partnerships, and implementing the Gen...

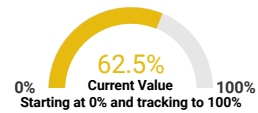
Display metric and goal values for:
Today



Last Updated: 3/30/2020

Conduct 3 custodial cleaning experiments in an effort to find new cleaning models that might work at UCSF to create ef...

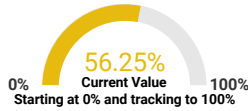
Display metric and goal values for:
Today



Last Updated: 3/31/2020

Improve the management of data for access control systems across UCSF Campus & Health (TN: Customer Ex...

Display metric and goal values for:
Today



Last Updated: 4/1/2020

Develop a plan to reduce scope 1 emissions from natural gas use as the next phase of the UCSF carbon neutrality plan. ...

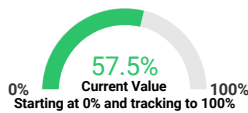
Display metric and goal values for:
Today



Last Updated: 4/1/2020

Implement Year 3 of 10 of the 25-Year Building Renewal Program for Dental Center, Kalmonovitz Library, and Moun...

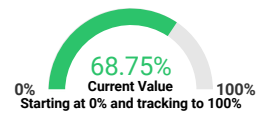
Display metric and goal values for:
Today



Last Updated: 4/2/2020

Improve FS Emergency Management Readiness. (TN: Safety)

Display metric and goal values for:
Today



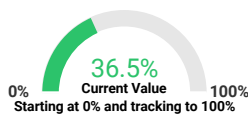
Last Updated: 3/17/2020

Housing & Wellbeing Services

Fitness & Recreation

Train all FitRec staff on updated safety procedures (TN: Safety)

Display metric and goal values for:
Today



Last Updated: 4/2/2020

Increase Faculty and Staff membership at Bakar and Millberry Fitness Centers. (TN: Our People)

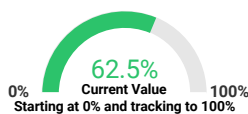
Display metric and goal values for:
Today



Last Updated: 3/31/2020

Improve Customer Service (TN: Customer Experience)

Display metric and goal values for:
Today



Last Updated: 3/31/2020

Housing Services

Conduct a Workforce Housing Demand Study (TN: Our People)

Display metric and goal values for:
Today



Last Updated: 4/2/2020

Update Housing Demand Studies for Students/Trainees & Faculty. (TN: Resource Management & Stewardship)

Display metric and goal values for:
Today



Last Updated: 3/10/2020

Open 2130 Post Street (TN: Customer Experience)

Display metric and goal values for:
Today



Last Updated: 3/10/2020

Reevaluate Term Limit Strategy (TN: Resource Management & Stewardship)

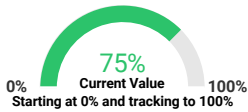
Display metric and goal values for:
Today



Last Updated: 2/23/2020

Revamp Housing Services website & marketing (TN: Customer Experience)

Display metric and goal values for:
Today

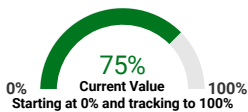


Last Updated: 2/23/2020

Wellness & Community

Evaluate Marketing & Communications Strategy for Wellness & Community (TN: Our People)

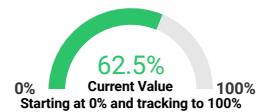
Display metric and goal values for:
Today



Last Updated: 3/17/2020

In partnership with UCSF Library Leadership, Establish the Hub of Fun for the Parnassus Campus (TN: Our People)

Display metric and goal values for:
Today



Last Updated: 3/31/2020

Development of a Diabetes Prevention Program (TN: Our People)

Display metric and goal values for:
Today



Last Updated: 3/17/2020

Family Services

Transition University Child Care at Laurel Heights to new subleased location at the City Center shopping complex (T...

Display metric and goal values for:
Today



Last Updated: 3/24/2020

Develop a survey to better understand the dependent care needs of UCSF students (TN: Customer Experience)

Display metric and goal values for:
Today

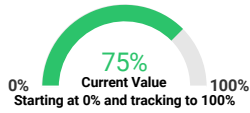


Last Updated: 3/24/2020

Office of Sustainability

Implement and evaluate effectiveness of the new Carbon Neutrality Campaign across UCSF and UCSF Health to eng...

Display metric and goal values for:
Today



Last Updated: 3/18/2020

Convene a stakeholder group of interested leaders to determine a governance structure in order to review and s...

Display metric and goal values for:
Today

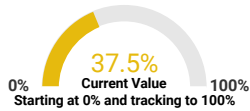


Last Updated: 3/31/2020

Transportation Services

Develop New Signage for Parking Facilities (TN: Customer Experience)

Display metric and goal values for:
Today



Last Updated: 3/18/2020

Evaluate and Identify a New Parking Permit System (TN: Innovation)

Display metric and goal values for:
Today



Last Updated: 3/18/2020