Commuter Check Prepaid Mastercard® Flex Order
This convenient reloadable prepaid card can be used for purchasing transit products or paying vanpool fees. You will receive one card, which can be reloaded based on your order election and receipt of program sponsor funds. No more waiting in line or saving receipts. The Commuter Check Prepaid Mastercard is accepted at Transit Agencies, fare vending machines, vanpool providers and designated transit retail centers where only transit products are sold. Use your Commuter Check Prepaid Mastercard the same way you would use a credit card.*

Follow these 3 easy steps to place an order.
1. In the menu bar under 'Place an Order', select 'Transit' from the dropdown menu.
2. Select 'Commuter Check Prepaid Mastercard Flex' from the results on the right side of the page.
3. Enter the value you would like loaded onto your card, answer two security questions for identity verification and choose if you would like to receive this order for multiple months. When finished, click 'Checkout'.

4. Review your Order Summary, and click the 'Click to Complete Purchase' button.

Helpful Tips
If you select YES to receive this order for multiple months, you will only have to order your Commuter Check Prepaid Mastercard once. The card will be reloaded electronically for future orders based on your current payroll schedule.

You will be required to answer two Security Questions, which will be used to verify your identity. Please have a Notable Date and home phone number ready!

Select the ‘Recurring Order’ option to have funds loaded onto your card automatically. You don’t have to log back into the system unless you want to make changes to your order.

To activate your card, select Card Management from the main menu. You can also view transaction history and report the card lost/stolen from this page.

*You can only use the Commuter Check Prepaid Mastercard Flex for commuter products as defined by the tax code that governs this benefit program.

The Commuter Check Prepaid Mastercard may only be used for qualified commuter benefit purchases in accordance with IRS Tax Code 132(f). No cash or ATM access. This card may not be used everywhere Debit Mastercard is accepted.

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