



UCSF will offer the option of paying your public parking fees with your phone at select locations.

PayByPhone Parking offers drivers a convenient alternative to paying at the meter and includes the option to receive a text message reminder before your parking expires. You can even extend your parking session from anywhere. PayByPhone is fast, easy, and convenient.

### **Here's how it works**

1. Smartphone users can enter [m.paybyphone.com](http://m.paybyphone.com) on their browser or download the [iPhone/Android/Blackberry](#) app. Or call 1-866-234-7275.
2. Enter Location # posted on PayByPhone signage at respective location.
3. Enter desired parking time.

### **How Do I Sign Up?**

You can sign up for a free PayByPhone account 1 of 3 ways:

Mobile: [m.paybyphone.com](http://m.paybyphone.com), [iPhone/Android/Blackberry](#) apps.

Online: [www.paybyphone.com](http://www.paybyphone.com)

Call: 1-866-234-7275

You will need to provide the following information:

- Mobile phone number
- Credit Card number (VISA or MasterCard)
- License plate number

Your details are saved and automatically recognized each time you pay by phone.

### **Important things to remember:**

- Parking costs are automatically charged to the credit card associated with your account.
- You can receive optional text message alerts when your session is about to expire (carrier rates apply).
- You are limited to the maximum parking duration permitted under local area parking restrictions.
- UCSF enforcement officers have access to a real-time list of who has paid by phone

### Where can I park and PayByPhone?

| Location                    | PayByPhone |
|-----------------------------|------------|
| Westside Dental Lot         | 4344       |
| Beckman Vision Lot          | 4345       |
| Laurel Heights Lower Lot    | 4346       |
| Laurel Heights Upper Lot    | 4347       |
| Mission Center Building Lot | 4348       |
| Mission Bay Surface Lot     | 4349       |
| Orthopedic Institute Lot    | 4351       |

### What are the Benefits?

- No need for cash or coins
- Text message reminders
- Extend your time from anywhere by phone
- View & print parking receipts online
- Easy to use mobile apps

*\*Optional: Embed our YouTube [video](#) on your site\**

## Frequently Asked Questions

1. How does the parking enforcement officer know I've paid by phone?

When you pay for parking by phone, your space number and parking time are automatically displayed on the device used by the parking officer.

2. How do I add an additional vehicle to my account?

You add/edit vehicles on the go with the [Mobile Apps](#). If you're at a computer log into your profile at [www.paybyphone.com](http://www.paybyphone.com).

3. Is it safe to do a credit card transaction on a mobile phone?

Yes. Your credit card number is encrypted when you sign up and is never entered, displayed, or spoken during a transaction.

4. Do I get a receipt?

You can view all your transactions by logging onto your account at [www.paybyphone.com](http://www.paybyphone.com). Email receipts are available; select this optional feature on your profile.

5. Does paying by phone cost extra?

No. Using Pay by Phone at eligible UCSF locations costs the same as paying for parking at the UCSF pay stations. You just pay for the time you park in hourly increments.