Campus Life Services Goals FY 16-17

Transportation

- Complete phase 2 of license plate recognition program.
  Assigned To: Erick Villalobos
  - Progress: 52.5%

- Lease and deploy 15 electrical buses
  Assigned To: Erick Villalobos
  - Progress: 62.5%

- Expand the number of electrical vehicle charging stations.
  Assigned To: Erick Villalobos
  - Progress: 45%
Maintain or improve UCSF's current Single Occupancy Vehicle (SOV) rate (30%).
Assigned To: Erick Villalobos

Enhance the web customer feedback/survey to collect near real-time customer feedback upon service delivery at brick and mortar locations.
Assigned To: Cindy Yoxsimer

Enhance web analytics reporting package to provide comprehensive view of CLS digital traffic.
Assigned To: Cindy Yoxsimer

Improve the customer mobile experience by implementing the next iteration of the UCSF mobile app.
Assigned To: Cindy Yoxsimer

Maintain IT Data Security & Compliance
Assigned To: Cindy Yoxsimer

Expand Digital Signage fleet/infrastructure, and seek funding opportunities
Assigned To: Cindy Yoxsimer
<table>
<thead>
<tr>
<th>Topic</th>
<th>Task Description</th>
<th>Assigned To</th>
</tr>
</thead>
<tbody>
<tr>
<td>Retail</td>
<td>Perform business case analyses for MBCC &amp; Pub Contract Review</td>
<td>Cindy Yoxsimer</td>
</tr>
<tr>
<td>Facilities</td>
<td>Clarify service distinctions between Facilities Services, Capital Programs, Campus Planning and Real Estate</td>
<td>Steve Najera</td>
</tr>
<tr>
<td>Facilities</td>
<td>Reduce costs for seismic bracing by streamlining the process.</td>
<td>Steve Najera</td>
</tr>
<tr>
<td>Doc Media</td>
<td>Enable program customers to &quot;Print Everywhere&quot; on campus using a UCSF Print Management Program device</td>
<td>Cindy Yoxsimer</td>
</tr>
</tbody>
</table>

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Create Signs that Enable Customers to Easily Contact Facilities for Help
Assigned To: Steve Najera

Standardize Custodial Routes using New Software
Assigned To: Steve Najera

Produce a roadmap for UCSF to reach carbon neutrality by 2025.
Assigned To: Steve Najera

Reduce electricity by 2% in FY 2016/17
Assigned To: Steve Najera

Improve BSL3 Laboratory Safety through increased preventive maintenance that is provided centrally and consistently by Facilities Services
Assigned To: Steve Najera

Launch UCSF Passport Discount Program
Assigned To: Jen Mannix
Arts & Events

- Rebranding Arts & Events as a UCSF Resource
  Assigned To: Jen Mannix

Family Services

- Relocate and expand child care facility at Mission Bay
  Assigned To: Suzie Kirrane

- Improve and Expand Lactation Program
  Assigned To: Suzie Kirrane

Wellness

- Expand Wellbeing Roundtables
  Assigned To: Clare Shinnerl

- Launch Great People, Great Place (GPGP)
  Assigned To: Leane Jensen

Fitness & Recreation

- Redesign current programs and services to create a sustainable business model for UCSF Fitness & Recreation.
  Assigned To: Gail Mametsuka
Determine whether or not to develop the Proctor site for faculty housing.

Assigned To: Clare Shinnerl

Implement StarRez, to simplify Housing business practices and improve efficiencies.

Assigned To: Colette Ono

Complete the schedule set forth in the signed pre-development agreement between UCSF and UC Hastings to develop housing on the Hastings Campus.

Assigned To: Clare Shinnerl

Progress against schedule for Minnesota Street housing project.

Assigned To: Colette Ono

Refine plans for UC Hall phase 1 housing project.

Assigned To: Colette Ono

Publish “We Are CLS For You” campaign that connects CLS services/staff contributions to the people we serve/impact at UCSF.

Assigned To: Monica Mapa
Build a suite of digital signage templates for internally-focused communications
Assigned To: Monica Mapa

Ensure Lead Levels in Drinking Water are Below the EPA's Action Threshold
Assigned To: Clare Shinnerl

Design a New Employee Orientation Program Focusing on Campus Services
Assigned To: Clare Shinnerl