Campus Life Services Goals FY 16-17

Transportation

- Complete phase 2 of license plate recognition program.
  Assigned To: Erick Villalobos

- Procure and deploy 15 electrical buses
  Assigned To: Erick Villalobos

- Expand the number of electrical vehicle charging stations.
  Assigned To: Erick Villalobos
Maintain or improve UCSF's current Single Occupancy Vehicle (SOV) rate (30%).

- Assigned To: Erick Villalobos

Enhance the web customer feedback/survey to collect near real-time customer feedback upon service delivery at brick and mortar locations.

- Assigned To: Cindy Yoxsimer

Improve the customer mobile experience by implementing the next iteration of the UCSF mobile app.

- Assigned To: Cindy Yoxsimer

Expand Digital Signage fleet/infrastructure, and seek funding opportunities.

- Assigned To: Cindy Yoxsimer

Maintain IT Data Security & Compliance

- Assigned To: Cindy Yoxsimer

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Perform business case analyses for MBCC & Pub Contract Review
Assigned To: Cindy Yoxsimer

Establish a framework for arranging meeting/event (non-classroom) space and make recommendations as to how Campus Life Services can continue to improve the services provided to its customers in its various event spaces
Assigned To: Cindy Yoxsimer

Refine and formalize standards and requirements for Retail spaces
Assigned To: Cindy Yoxsimer

Enable program customers to "Print Everywhere" on campus using a UCSF Print Management Program device.
Assigned To: Cindy Yoxsimer

Clarify service distinctions between Facilities Services, Capital Programs, Campus Planning and Real Estate.
Assigned To: Steve Najera

Reduce costs for seismic bracing by streamlining the process.
Assigned To: Steve Najera
- Create Signs that Enable Customers to Easily Contact Facilities for Help
  Assigned To: Steve Najera

- Standardize Custodial Routes using New Software
  Assigned To: Steve Najera

- Produce a roadmap for UCSF to reach carbon neutrality by 2025.
  Assigned To: Steve Najera

- Reduce electricity by 2% in FY 2016/17
  Assigned To: Steve Najera

- Improve BSL3 Laboratory Safety through increased preventive maintenance that is provided centrally and consistently by Facilities Services
  Assigned To: Steve Najera

- Launch UCSF Passport Discount Program
  Assigned To: Jen Mannix
Rebranding Arts & Events as a UCSF Resource
Assigned To: Jen Mannix

Relocate and expand child care facility at Mission Bay
Assigned To: Suzie Kirrane

Improve and Expand Lactation Program
Assigned To: Suzie Kirrane

Expand Wellbeing Roundtables
Assigned To: Clare Shinnerl

Launch Great People, Great Place (GPGP)
Assigned To: Leane Jensen

Redesign current programs and services to create a sustainable business model for UCSF Fitness & Recreation.
Assigned To: Gail Mametsuka
Determine whether or not to develop the Proctor site for faculty housing
Assigned To: Clare Shinnerl

Implement StarRez, to simplify Housing business practices and improve efficiencies.
Assigned To: Colette Ono

Complete the schedule set forth in the signed pre-development agreement between UCSF and UC Hastings to develop housing on the Hastings Campus.
Assigned To: Clare Shinnerl

Progress against schedule for Minnesota Street housing project.
Assigned To: Colette Ono

Refine plans for UC Hall phase 1 housing project.
Assigned To: Colette Ono

Publish “We Are CLS For You” campaign that connects CLS services/staff contributions to the people we serve/impact at UCSF
Assigned To: Monica Mapa
→ Build a suite of digital signage templates for internally-focused communications
Assigned To: Monica Mapa

→ Ensure Lead Levels in Drinking Water are Below the EPA's Action Threshold
Assigned To: Clare Shinnerl

→ Design a New Employee Orientation Program Focusing on Campus Services
Assigned To: Clare Shinnerl